

Emergency Contacts

Visit online

<http://www.direct.gov.uk/en/DI1/directories/localcouncils/index.htm>

If you are unsure about whether to refer, you should ring the Local safeguarding children's board Area Office on 0845 6058 058 (Monday to Friday 8am to 8pm and Saturday 9.30am to 4pm and discuss your concerns. If your call is outside of these hours you should contact Social Services emergency duty team on 01773 78222. In an emergency you should you should telephone the Police on 999. Before you make the telephone call it is important to have all the notes and information available to hand. Wherever possible, referrals telephoned to the Children's or Adult Social Care section should be confirmed in writing within 24 hours. Be sure to take the name and job title of the person you speak to. The social worker's first job is to make a number of enquiries such as obtaining information from other professionals who are involved in the person's welfare. In terms of action the response time will vary depending on the situation. You can expect to be kept informed. If this does not happen ensure that you phone back.

For referral where there are concerns about the welfare of a child or a vulnerable adult Southport Area Office contacts:

Welfare Support Manager – Sam Lowe
The Old Bank
82 Waterloo Road
Hillside, Southport
Merseyside PR8 4QW
Tel: 01704 562696
Fax: 01704 562693
E- mail: sam.lowe@jointlearning.co.uk

HR Director - Angela Loy
Tel: 01704 562696
Fax: 01704 562693
E- mail: angela.loy@jointlearning.co.uk

14-19 Operations Manager – Sue Legge
54 Bath Street
Southport
Merseyside
Tel: 01704 514466
E- mail: sue.legge@jointlearning.co.uk

Operations Manager – Martin Byrne
Tel: 01704 562696
Fax: 01704 562693
E- mail: martin.byrne@jointlearning.co.uk

The document "*What to do if you're worried a child is being abused*" can be accessed and downloaded from www.everychildmatters.gov.uk Local procedures and guidance can be found on the Local Safeguarding Children Board site at www.lscb.co.uk and www.dcsf.gov.uk.

Women's Aid has developed 'The Hideout' to meet the needs of thousands of children and young people affected by domestic violence (Developed by Women's Aid). Visit the website: www.thehideout.org.uk

National Contacts

Disability Rights Commission Helpline (DRC)

FREEPOST MID02164
Stratford upon Avon
CV37 9BR
Telephone: 08457 622 633 / 08457 622 644
Fax: 08457 778 878

Domestic Violence Helpline

0808 2000 247

The National Society for the Prevention of Cruelty to Children (NSPCC) Helpline

Bengali/Sylehti: 0800 096 7714
Gujarati: 0800 096 7715
Hindi: 0800 096 7716
Punjabi: 0800 096 7717
Urdu: 0800 096 7718
Asian helpline (in English): 0800 096 7719

Muslim Youth Helpline

0808 808 2008

The Forced Marriage Unit

Monday to Friday – 9am to 5pm: 020 7008 0151
Emergency Duty Officer (out of hours): 020 7008 1500 www.fco.gov.uk/forcedmarriage